The CTrides Emergency Ride Home (ERH) Program

This program guarantees a way home in the event of an emergency when you take a qualified* green commute. This benefit is for employees who work in Connecticut and is limited to four (4) reimbursements each year.

Users are responsible for arranging their own emergency transportation. Eligible trips can be reimbursed through our easy online process.

How does ERH work?

• It’s flexible – Trips can be taken to a home, a park and ride lot, or to a child’s school, among others. Eligible modes from work include on-demand ride services (Uber or Lyft), taxi, or a ride with a coworker.

• Generous allowances – Four (4) reimbursements per year with a maximum of $200 allowance per trip.

• Simple – Easy online reimbursement process.

Steps to follow when an emergency arises:

1. Verify that your trip is eligible and meets program guidelines at CTrides.com/ERH.

2. Arrange for emergency transportation.

3. Take the trip, pay for the emergency ride, and keep the receipt!

4. Submit a reimbursement request at CTrides.com/ERH.

*Some restrictions apply. See CTrides.com/ERH for complete details.

For more information, visit CTrides.com

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